Quick Start Guide

infohub STANDBY POWER

1. Complete the tables on the back page. Save an electronic and hard copy for backup.

2. Access https://standby.briggsinfohub.com > **My Account**. Login or create an account (steps below).
   New Account Creation Steps:
   - Click **Create Account**.
   - Complete the **Dealer** or **Customer Information** section.
   - Complete **Account Information** and **Login** fields. Click **Next Step**.

3. Complete the below prompts. Use the back page as needed for information.
   New Accounts: Check your email for InfoHub™ SP login credentials once complete.

Prompt	Complete these fields:
Devices & Subscription	○ **Add InfoHub Modules** (*Device ID*, *Equipment Information*) ○ **Choose Subscription Plan** (*Contract Term*)
Payment Information	○ Business/Shipping Address ○ Billing Address ○ Credit Card Details

4. Log into **www.infohubsp.com**.

Universal Devices only: Enter *Engine Hours*.	Click **Dashboard**. Click **Generator** under the group card on the left side. Click the pencil icon 🖊 * Fill in the **Engine Hours** field (found on Generator Controller).
Set-up *Alerts* and *Reports*.	Click **More > Help Articles & Videos > Alerts & Notifications** *or* **Reports** for more information.

5. Download & save the device installation manual at https://www.briggsinfohub.com/support. Complete installation as outlined.

6. **Technicians only**: Test the *Normal, Exercise, Generator Running, Stopped,* and *Fault* modes.

Generator Status

- ✅ Normal State: *Engine off and utility power present*
- 🔄 Exercise: *Engine on and utility power present*
- ⚡ Generator Running: *Engine running and no utility power*
- 🚫 Stopped: *Not running and utility power not present*

Fault Status

- ⚠️ Fault: *Fault condition present*
- ⚠️ No Fault: *Normal State*

Call 1-833-INFOHUB for troubleshooting assistance if needed (8 a.m. - 5 p.m. CT, Monday-Friday).

Homeowner Information

Name	
Street Address	
City, State, Zip Code	
Mobile Number (notifications)	
Alt. Phone Number	
Email Address (notifications)	

Generator Information*

Make	
Model	
Size	
S/N (Serial Number)	
Generator Installed Date	
Engine Hours	
Battery Installed Date	
Universal InfoHub *or* Gateway Module ESN/Device ID (see below)	

Where to Find the InfoHub Device ID Numbers

InfoHub 6517 and Universal Kits

Record ESN Number

InfoHub Wi-Fi Kit

Record 10 Digit Device ID From Carton Label

*From step 4: Enter additional details in the *Description* field in the platform if needed (e.g. transfer switch, engine, etc.).